

Pipette Calibration & Repair Service Order Form

Service Levels

Cal A Cal B ISO A ISO B Repair

MLA® Single Channel

Fixed volume	\$ 58.00	\$ 79.00	\$ 98.00	n/a	+ \$ 15
Adjustable volume	\$ 79.00	\$ 110.00	\$ 130.00	\$ 156.00	+ \$ 25

Ovation® Single Channel

Fixed volume (F1 & F2)	\$ 45.00	\$ 66.00	\$ 84.00	n/a	+ \$ 35
Manual operation (M & QS)	\$ 58.00	\$ 79.00	\$ 98.00	\$ 124.00	+ \$ 35
Electronic operation (ESC & Macro)	\$ 71.00	\$ 90.00	\$ 110.00	\$ 137.00	+ \$ 35

Ovation® Multichannel

Multi 1 (only 1 channel tested)	\$ 110.00	\$ 150.00	\$ 182.00	\$ 215.00	+ \$ 65
Multi 8 (all 8 channels tested)	\$ 166.00	\$ 219.00	\$ 252.00	\$ 331.00	+ \$ 65
Multi 12 (all 12 channels tested)	\$ 231.00	\$ 284.00	\$ 336.00	\$ 411.00	+ \$ 65

Service Includes

As-Found Data	n/a	2x4	2x4	3x4
As-Left Data	2x4	2x4	2x10	3x10
Calibration Certificate	Cal Cert	Cal Cert	ISO Cert	ISO Cert
Uncertainty Data	-	-	Optional	Optional
Calibration Sticker	-	-	Incl	Incl

All Service Levels include:

- 90 day warranty
- Function Check
- Cleaning
- Leak Test
- Inspection
- Preventative Maintenance

- MLA repairs include ALL PARTS. Discontinued models will qualify for discounted NEW pipette.
- Ovation repair includes MOST parts up to \$50. Any parts exceeding \$50, customer will be contacted.
- Fixed Volume pipettes only tested at 1 volume.
- Custom service may be requested by contacting Technical Support.

List Pipettes and desired service information. Attach separate sheet for additional pipettes.

Pipette Cat #	Serial #	Pipette ID (optional)	Service Type	Service Level	Repair Y/N	Uncertainty Required Y/N	Instructions/Repair Notes

Please check appropriate box and sign:

Pipettes were decontaminated from any biohazardous materials with:

☐ % Isopropyl alcohol ☐ % Bleach ☐ Other (specify) _____

Signature _____ Date _____

Payment Information:

Credit Card: _____ CVV: _____

exp. date: _____ mm/yy ☐ Visa ☐ Master Card ☐ Am Ex

Billing address for card if different from Bill To above:

VistaPoints: If you have VistaPoint codes to apply towards payment, enter them here:

Please check desired calibration interval for ISO certificate (default 6 months):

☐ 3 months ☐ 6 months ☐ 9 months ☐ 12 months
☐ Other (specify) _____

Shipping/Handling Options:

Use MY Carrier and my Account # for shipping

Carrier: ☐ FedEx ☐ UPS Account # _____
☐ Ground (default) ☐ 2nd Day ☐ Next Day

Note: If you have enough VistaPoints for free service, you will also receive free return shipping.

FOR INTERNAL USE ONLY:

Date Rec'd:
 Processed by:
 Date:

