

## **Quality Policy**

Our commitment to quality requires us to consistently provide products and services which meet or exceed the expectations of our customers.

We reach our goals through leadership in design, reliable delivery, support of our customers and dealers, and effective service and calibration of the products we distribute. Customer satisfaction is used to assess our accomplishment.

Success depends upon the dedication and involvement of all our employees in the continuous improvement process.

ISO 9001 and ISO 17025 standards are our basic system for building quality into our products and services.

We require the involvement and commitment of all VistaLab employees working as a team towards these common goals. Everyone is responsible to follow documented policies and procedures and contribute to the improvement of everything we do.

President

ice President, Product Development

Dated: December 2023