

Service Levels

Cal A Cal B ISO A ISO B Repair

Service Type	Cal A	Cal B	ISO A	ISO B	Repair
MLA® Single Channel					
Fixed volume	\$ 45.00	\$ 60.00	\$ 75.00	n/a	+ \$ 10
Adjustable volume	\$ 60.00	\$ 85.00	\$ 100.00	\$ 120.00	+ \$ 30
Ovation® Single Channel					
Fixed volume (F1 & F2)	\$ 35.00	\$ 50.00	\$ 65.00	n/a	+ \$ 20
Manual operation (M & QS)	\$ 45.00	\$ 60.00	\$ 75.00	\$ 95.00	+ \$ 30
Electronic operation (ESC & Macro)	\$ 55.00	\$ 70.00	\$ 85.00	\$ 105.00	+ \$ 30
Ovation® Multichannel					
Multi 1 (only 1 channel tested)	\$ 85.00	\$ 125.00	\$ 140.00	\$ 165.00	+ \$ 50
Multi 8 (all 8 channels tested)	\$ 125.00	\$ 150.00	\$ 190.00	\$ 250.00	+ \$ 50
Multi 12 (all 12 channels tested)	\$ 175.00	\$ 215.00	\$ 255.00	\$ 310.00	+ \$ 50

Service Includes	Cal A	Cal B	ISO A	ISO B
As-Found Data	n/a	2x4	2x4	3x4
As-Left Data	2x4	2x4	2x10	3x10
Calibration Certificate	Cal Cert	Cal Cert	ISO Cert	ISO Cert
Uncertainty Data	-	-	Optional	Optional
Calibration Sticker	-	-	Incl	Incl

All Service Levels include:

- 90 day warranty · Function Check · Cleaning
- Leak Test · Inspection · Preventative Maintenance

- MLA repairs include ALL PARTS. Discontinued models will qualify for discounted NEW pipette.
- Ovation repair includes MOST parts up to \$50. Any parts exceeding \$50, customer will be contacted.
- Fixed Volume pipettes only tested at 1 volume.
- Custom service may be requested by contacting Technical Support.

List Pipettes and desired service information. Attach separate sheet for additional pipettes.

Pipette Cat #	Serial #	Pipette ID (optional)	Service Type	Service Level	Repair Y/N	Uncertainty Required Y/N	Instructions/Repair Notes

Customer Information:

Full Name

Phone

email

Ship To:

Company Name

Department

Address

City State Zip

Bill To: Same as Ship To

Company Name

Department

Address

City State Zip

vistalab.com acct username:

Please check appropriate box and sign:

Pipettes were decontaminated from any biohazardous materials with:

% Isopropyl alcohol % Bleach Other (specify) _____

Signature _____ Date _____

Please check desired calibration interval for ISO certificate (default 6 months):

3 months 6 months 9 months 12 months

Other (specify) _____

Payment Information:

Credit Card: CVV:

exp. date: mm/yy Visa Master Card Am Ex

Billing address for card if different from Bill To above:

VistaPoints: If you have VistaPoint codes to apply towards payment, enter them here:

Shipping/Handling Options:

Use MY Carrier and my Account # for shipping

Carrier: FedEx UPS Account # _____

Ground (default) 2nd Day Next Day

Note: If you have enough VistaPoints for free service, you will also receive free return shipping.

FOR INTERNAL USE ONLY:

Date Rec'd: _____

Processed by: _____

Date: _____

